

Shoppers pick up life saving bargain at Trafford Centre

National Grid hand out carbon monoxide detectors during Gas Safety Week

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Shoppers get life-saving bargain at Trafford Centre

Shoppers went away with a bargain which could potentially save their lives when they visited the Trafford Centre during Gas Safety Week.

National Grid staff were on hand to talk to shoppers about the potential dangers of carbon monoxide and explain why it's vitally important to have gas appliances checked regularly.

Plus shoppers were able to pick up a carbon monoxide detector and help improve safety in their homes.

"We were offering advice to people who came along and visited our stand and we had carbon monoxide detectors to give away. Who knows, we might have helped save a life," said Network Engineer Dave Billinge.

"We have worked with Trafford Centre staff and shop tenants previously, and the next step was being invited in to do something for customers as well."

As well as running a display for customers to visit, National Grid also made hourly presentations together with David Wilson, the centre's regional Quality, Health, Safety and Environment manager, and Peter Lalor, Lead Inspector for Gas Safe Register.

National Grid delivers gas supplies to households across the country and was one of the companies backing Gas Safety Week, stressing the message that homeowners should have their gas appliances checked every 12 months and should always use a Gas Safe Register engineer for the work.

"I think events like this are really important because they save lives and help raise awareness of the dangers of carbon monoxide," said shopper Christine Hill.

Every year 4,000 people visit A&E departments with carbon monoxide poisoning symptoms.

Follow these simple checks to stay gas safe:

- **Always use a Gas Safe registered engineer** when having gas work carried out in your home. You can find a registered engineer in your area by calling Gas Safe Register on 0800 408 5500 or visit www.GasSafeRegister.co.uk

- **Get your gas appliances safety checked** at least once a year and serviced in line with the manufacturer's instructions. This includes your gas boiler, gas cooker and gas fire. Sign up at www.staygassafe.co.uk for a free reminder service.
- **Check the front and back of your engineer's Gas Safe Register ID card**, making sure they are qualified to do the specific type of gas work you require.
- **Install an audible carbon monoxide alarm** which will alert you if dangerous levels are present in your home.
- **Check for warning signs your appliances aren't working correctly**, such as lazy yellow or orange flames instead of crisp blue ones, black marks on or around the appliance and too much condensation in the room.
- **If you have a gas-related emergency**, please call 0800 111 999 to report it.

For more information or to find Gas Safe registered engineer visit www.GasSafeRegister.co.uk or call 0800 408 5500.

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Notes to Editors:

National Grid is one of the largest investor-owned energy companies in the world. We own and manage the grids that connect people to the energy they need, from whatever the source. In Britain and the north-eastern states of the US we run systems that deliver gas and electricity to millions of people, businesses and communities.

In Britain, we run the gas and electricity systems that our society is built on, delivering gas and electricity across the country. In the North Eastern US, we connect more than seven million gas and electric customers to vital energy sources, essential for our modern lifestyles.

National Grid in the UK:

- ? We own the high-voltage electricity transmission network in England and Wales, operating it across Great Britain
- ? We own and operates the high pressure gas transmission system in Britain
- ? Our gas distribution business delivers gas to 11 million homes and businesses
- ? We also own a number of related businesses including LNG importation, land remediation and metering
- ? National Grid manages the National Gas Emergency Service free phone line on behalf of the industry - 0800 111 999 (all calls are recorded and may be monitored).
- ? Our portfolio of other businesses is mainly concerned with infrastructure provision and related services where we can exploit our core skills and assets to create value. These businesses operate in areas such as Metering, Grain LNG Import, Interconnectors and Property. National Grid Carbon Ltd is a wholly owned subsidiary of National Grid and it undertakes Carbon Capture Storage related activities on behalf of National Grid.

National Grid in the US:

- ? In the northeast US, we connect more than seven million gas and electric customers to vital energy sources, essential for our modern lifestyles.
- ? National Grid delivers electricity to approximately 3.3 million customers in Massachusetts, New York and Rhode Island. It is the largest distributor of natural gas in northeastern U.S., serving approximately 3.4 million customers in New York, Massachusetts, and Rhode Island.

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Notes for editors

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National Grid is pivotal to the energy systems in the UK and the north eastern United States. We aim to serve customers well and efficiently, supporting the communities in which we operate and making possible the energy systems of the future.

National Grid in the UK:

- We own and operate the electricity transmission network in England and Wales, with day-to-day responsibility for balancing supply and demand. We also operate, but do not own, the Scottish networks. Our networks comprise approximately 7,200 kilometres (4,474 miles) of overhead line, 1,500 kilometres (932 miles) of underground cable and 342 substations.
- We own and operate the gas National Transmission System in Great Britain, with day-to-day responsibility for balancing supply and demand. Our network comprises approximately 7,660 kilometres (4,760 miles) of high-pressure pipe and 618 above-ground installations.
- As Great Britain's System Operator (SO) we make sure gas and electricity is transported safely and efficiently from where it is produced to where it is consumed. From April 2019, Electricity System Operator (ESO) is a new standalone business within National Grid, legally separate from all other parts of the National Grid Group. This will provide the right environment to deliver a balanced and impartial ESO that can realise real benefits for consumers as we transition to a more decentralised, decarbonised electricity system.
- Other UK activities mainly relate to businesses operating in competitive markets outside of our core regulated businesses; including interconnectors, gas metering activities and a liquefied natural gas (LNG) importation terminal – all of which are now part of National Grid Ventures. National Grid Property is responsible for the management, clean-up and disposal of surplus sites in the UK. Most of these are former gas works.

Find out more about the energy challenge and how National Grid is helping find solutions to some of the challenges we face at <https://www.nationalgrid.com/group/news>

National Grid undertakes no obligation to update any of the information contained in this release, which speaks only as at the date of this release, unless required by law or regulation.

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